DEPARTMENT OF HEALTH & HUMAN SERVICES

Centers for Medicare & Medicaid Services 7500 Security Boulevard Baltimore, Maryland 21244-1850



OFFICE OF INFORMATION SERVICES

DATE: July 12, 2006

TO: All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and

Demonstration Organizations Systems Staff

FROM: Henry Chao /s/

MA/Part D Implementation Manager

SUBJECT: Special TRR Communication – Week-at-a-Glance

July 17th through July 21st

The following describes the Special TRRs that CMS is preparing to send to Plans during the week of July 17, 2006. The focus of these TRRs is described below. Only Plans with transactions/beneficiaries that are impacted by the specific conditions of each cleanup will receive a file.

Target dates for the Special TRRs are provided, however Plans should be aware that system resources and other factors might alter this schedule. The MMAHelp Desk will communicate any changes to the schedule that occur after this memo is published to Plans.

Monday, July 17, 2006

Special Cleanup TRR

This TRR will address a number of conditions, some of which have been the subject of the regular Monday "cleanup" TRRs in the past. This TRR will follow normal naming conventions: e.g. P#MMA.@BGD5050.PLNxxxxx.YM200607.D17.TRWEEKD

- 1. Locked Beneficiaries transactions receiving TRC165, because of beneficiary records being locked by CMS, were reprocessed. Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC. Plans should not receive TRC165.
- 2. Blank TRC codes transactions receiving blank TRCs because of beneficiary records being locked were reprocessed.
 - a) For beneficiaries where no subsequent transactions have been processed, Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC.
 - b) For beneficiaries with subsequent transactions, the reprocessing resulted in TRC199, which will be sent to the Plans on July 18th.

Special Reject TRR

This TRR will follow normal naming conventions: e.g. P#MMA.@BGD5050.PLNxxxxx.YM200607.D18.TRWEEKD

As has been the process in the past, CMS will produce a Special Reject TRR as referred to above. Some transactions that were pended in the system are for beneficiaries who have since had other actions performed on their records. These prior transactions cannot be released back into the system and will be rejected back to plans with a TRC199 - Rejected, Returned to Plan for additional research. After examining these returned transactions, if a plan believes the transaction should be re-run, the plan should re-submit the transaction. This may require use of the retro process.

Wednesday, July 19, 2006

Special TRR- Monthly Full Enrollment Data File

CMS is preparing a monthly full enrollment file for distribution to all Plans.

The file name for the Monthly Full Enrollment Data file uses the weekly TRR naming convention and will be named as follows:

e.g. P#MMA.@BGD5050.PLNxxxxx.YM200607.D19.TRWEEKD

Thursday, July 20, 2006

<u>Special TRR – Reprocessing of Enrollment Transactions with TRC 165</u>

CMS continues efforts to address transactions impacted by the TRC 165 – System Delay issue. The target population of transactions for this TRC 165 TRR is enrollment transactions (Code 60, 61 and 71).

This TRR will follow normal naming conventions: e.g. P#MMA.@BGD5050.PLNxxxxx.YM200607.D20.TRWEEKD

The enrollments for affected beneficiary transactions will be reprocessed. In most instances, the Plans should expect to see the beneficiary successfully enrolled along with a TRC011 - Enrollment Accepted; there may be more than one TRC assigned to a transaction. Some Plans may see the beneficiary transaction legitimately rejected due to a valid reason. The Plans should NOT see a TRC 165 assigned to any of these transactions on the special TRR.

Please direct questions or concerns to the MMAHelp Desk at 1-800-927-8069 or via email to mmahelp@csm.hhs.gov.